



## Transpower standards subscription FAQs

This document provides answers to general questions regarding how the Transpower standards subscription service works. More information can be found [here](#).

FAQs:

**1. What's available on the service?**

Operations, Maintenance and Delivery and Design Standards. It also holds recourses for Standard Customer Connections. You can see a list of available standards [here](#).

**2. How much does the service cost?**

An annual subscription applies with a variable charge depending on the level of use. See our [customer information webpage](#) for more information.

**3. Who can subscribe to the service?**

Currently the service is only available for interested parties located in New Zealand.

**4. Why do I need a subscription to use the documents?**

Transpower documents and designs are available for use on Transpower projects. A subscription is required for use on non-Transpower projects.

**5. How do you access the service?**

Once subscribed, your nominated login will have access to the Standards Subscription area on Transpower's website. This can be found on the [My Transpower](#) page.

**6. Do I have to subscribe if I have a Transpower connection project?**

Standards can always be used by Transpower as a starting point for applicable Transpower connection investigations. If developers or Engineering Consultants (ECs) wish to use Transpower's standard conceptual designs prior to a Transpower investigation for a customer-led investigation, or for a non-Transpower project, the developer or EC must purchase a subscription to Transpower's standards subscription service.

**7. Can I vary from Transpower standards?**

Conceptual design standards will often need to be modified for project or site-specific requirements to develop engineering designs. Other technical and equipment standards should be applied as is.

**8. Will Transpower develop new standards?**

Transpower has a programme to develop new standards focusing on areas where we expect to see volumes of similar projects or similar requirements as resourcing allows. New standards will be added to the subscription service once approved.

**9. Can I ask question on the standards and designs?**

Yes, explanatory or technical questions can be asked. Each subscription is given five free answers. After this, each answer is charged at \$275 per hour.



**10. How can I sign up?**

If you would like to sign up or request further information on the service, you can email [standards.subscription@transpower.co.nz](mailto:standards.subscription@transpower.co.nz)